

RE: Rhapsody Replacement Frames

To whom it may concern,

It is our goal to provide replacement parts for at least 5 years after the discontinuation of a product, however in some cases our vendors make these efforts extremely difficult. As our volumes decline, our vendors find it challenging to meet our supply needs and in some cases choose not to fulfill their commitment in regards to replacement parts.

Due to the above circumstances, we will no longer be able to provide replacement frames for the Quickie Rhapsody (Sunrise Medical part number 106034). Our vendor is unable to meet our supply needs and due to the low utilization of these replacement frames we are unable to find a suitable alternative that could be used in its place. We apologize for any inconvenience this may cause.

Sincerely,

Sunrise Medical